



## NexStride through the VA – FAQs

- **Who is eligible for a free NexStride through the VA?**
  - If you see a physician or physical therapist at the VA, or are registered for health benefits through the VA, you can request a NexStride.
  - NexStride's are ordered through the VA Prosthetics Department.
- **My VA physician hasn't heard of this product. What do I do?**
  - This should not be a problem; your VA can still place an order for you. Here are some things you can do in this situation:
    - Show our website to your physician ([www.getnexstride.com/](http://www.getnexstride.com/)).
    - Request a brochure from us (email: [support@getnexstride.com](mailto:support@getnexstride.com)) or download it here ([www.getnexstride.com/nexstride-brochure-fnl/](http://www.getnexstride.com/nexstride-brochure-fnl/)) and take it to your VA physician or physical therapist.
    - Use the VA online portal to send this message to your case manager, physician, physical therapist, or other VA care provider:
      - Hello! I'm reaching out to request a NexStride device. NexStride is a visual and auditory cueing device for mobility disorders. The company, De Oro Devices, is an approved vendor for the VA and veterans are eligible to obtain this device through the VA. Here is their website for more info: <https://www.getnexstride.com/> If you have any questions, please reach out to the our clinical manager: Harshini Rallapalli
        - Email: [harshini@deorodevices.com](mailto:harshini@deorodevices.com)
        - Phone: (805) 254-6320
    - Have your physical therapist request a free demo unit. They can call us for more information (805-242-8015) or request a demo at this website:
      - <https://www.getnexstride.com/health-professionals/trial/>

- **How does the VA place an order?**
  - All VA Centers have the ability to purchase NexStride for their veterans!
  - The VA's Prosthetics Department can place a purchase order directly with us. We are in the VA's purchasing system as:
    - **Registered Company Name:** De Oro Devices, Inc.
    - **DBA:** NexStride
    - **SAM Unique Entity ID:** MSH6DNG33J68
  - Some VAs have opted to purchase NexStride through Amazon.
  
- **Here is a list of VA Centers which have purchased NexStride for their veterans:**

Bay Pines, FL VAMC	Dayton, OH VAMC
Decatur, GA VAMC	Des Moines, IA VAMC
Erie, PA VAMC	Iron Mountain, MI VAMC
Lake Baldwin, FL VAMC	Leavenworth, KS VAMC
Lee County, FL DVAOPC	Marion, IL VAMC
Martinez, CA VANCHCS	Omaha, NE VAMC
Palo Alto, CA VAMC	PFC James Dunn VA, Pueblo, CO
Phoenix, AZ VAMC	Portland, OR VAMC
Prescott, AZ VA	Reno, NV VAMC
St. Cloud, MN VAMC	Tomah, WI VAMC
Vancouver, WA VA	West Palm Beach, FL VAMC
Wichita, KS VAMC	

- **Which VA centers already have a NexStride Demo?**

Erie, PA	Palo Alto, CA
Bakersfield, CA	Reno, NV
Dallas, TX	San Francisco, CA
Oakland, CA	West Palm Beach, FL
Dayton, OH	Portland, OR
Iron Mountain, MI	

- **My VAMC isn't on that list. How can I try NexStride at my VA?**

- Your physical therapist can request a NexStride demo from us here: <https://www.getnexstride.com/health-professionals/trial/>. We can send your VA a loaner unit which will allow them to trial NexStride with you before purchasing.